



To: Residential Living Residents

From: Ben Johnson, Director of Dining Services

Date: August 5, 2020

Subject: Relaxing of restrictions in Residential Dining

In the interest of the health and safety of our residents, we look forward to providing an extraordinary experience while adhering to the guidelines set forth by the Commonwealth of Pennsylvania. We may occasionally experience product substitutions, shortages, or unexpected alternates on our supplies due to COVID.

As we move forward in Dining Services, we are happy to present a variety of options for Residential Living residents to enjoy as restrictions are relaxed. There are four means of procuring food:

| Location | Days | Times | Requirements |
|----------------------|--------------------|--|-----------------------------------|
| 1. Windows on Park | Mon-Sat Sundays | 4:30 and 5:00 PM 12:00 and 12:30 PM | Reservations required for seating |
| <i>Takeout</i> | | Pickup 4:30 - 5:30 PM | Call in advance |
| 2. The Bistro | Mon-Fri | 7:00 AM-1:30 PM | |
| <i>Takeout</i> | | Pickup 7:00 AM-1:30 PM | Call ahead or order in person |
| 3. The General Store | Every day | 3:00 PM-7:00 PM | |
| 4. Meal Delivery | Every day | 11:00 AM-12:00 PM 4:00-5:00 PM | Pre-order needed |

1. Windows on Park

Windows on Park will reopen on August 12, 2020 with a seating capacity of 30. **Seating** will be arranged to maintain a 6-foot minimum distance from any other tables/seats. Residents will not be seated with others unless specifically requested. Dining will be available from 4:30-5:30 PM Monday through Saturday. Sunday brunch will be available from 12:00-1:00 PM.

Reservations will be required and can be made by calling 717-786-5300 between 9:00 AM and 5:00 PM Monday thru Saturday and 8:00 and 1:30 PM on Sunday. **Do not leave a message!** You must give your reservation to a person. Please call at least 24 hours before your desired reservation. If you cannot come on the day you made a reservation, please call ahead to cancel.

Residents will be required to wear a **mask** until they are seated, and their food has arrived. Residents must don their masks when their meal is finished, and when they are exiting the dining room. Use of **hand sanitizer** will be required at entry.

If a resident prefers **takeout**, they may call 717-786-5300 to place an order 24 hours in advance. Meals can be picked up between 4:30 and 5:30 PM Monday thru Saturday and between 12:00 and 1:00 PM on Sundays.

2. The Bistro

Modifications are being made to the Bistro to allow for better ordering and pick-up procedures. The Bistro will remain open Monday thru Friday from 7:00 AM until 1:30 PM.

Indoor seating is also returning to the Bistro – distanced and at a reduced capacity. Residents will be required to wear a **mask** until they are eating. Residents must don their masks when their meal is finished. Use of **hand sanitizer** will be required at entry. Bistro hours remain unchanged and as always, take out is available.

If a resident prefers **takeout**, they may call 717-786-5757 to place an order. Callers will be told when their meal will be ready for pickup.

3. The General Store

The General Store will remain open every day from 3:00 – 7:00 PM. A Grab ‘n Go option has been added at the General Store. Offerings include conveniently pre-packaged entrees, salads, and desserts for at-home dining. Dining dollars can be used for all Grab ‘n Go options as noted on the product.

4. Meal Delivery

We are happy to continue meal delivery for our residents. Pre-ordering for delivery orders will continue and there will be no additional charge for this service at this time. Menu forms will continue to be distributed weekly in resident mailboxes. Completed forms should be given to building receptionists before Friday of any given week. Cottage residents may bring/send their completed menu forms to the Dyrness receptionist. Noon meals will be delivered between 11:00 AM and 12:00 PM and evening meals will be delivered between 4:00 and 5:00 PM.

We are considering various types of containers that will provide for the best means of transporting both hot and cold foods. The ideal containers are in short supply due to COVID. With so many restaurants and businesses now offering takeout, there are delays in the supply chain for some products.

*****Due to governmental COVID restrictions for Personal Care and Skilled Care, we cannot offer Residential Living residents access to the Sunnyside Café at this time.*****